

FRAUD AND SCAM ALERT

TAQA Water Solutions Company (TAQA-WS), part of TAQA Group, has received enquiries from suppliers regarding business opportunities, procurement communications, contracts, purchase orders, and payment requests being issued or presented under the name of TAQA-WS.

TAQA-WS wishes to remind all current and prospective suppliers that TAQA-WS does not charge any fees for supplier registration, prequalification, participation in procurement opportunities, or the award of contracts or purchase orders. Any request for payment in exchange for supplier registration, prequalification, an Expression of Interest, participation in a tender, contract award, purchase order, or other procurement opportunity should be treated as fraudulent.

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TAQA-WS has become aware of fraudulent procurement notices and communications circulated through emails, websites, social media, and other channels that falsely claim to be issued by, or associated with, TAQA-WS or its employees.

Such fraudulent communications may invite suppliers to participate in fictitious tenders, advise them of unsupported contract or purchase order awards, request payments, or seek personal, banking, or other confidential information.

TAQA-WS therefore wishes to alert suppliers and the public to fraudulent activities carried out using the TAQA-WS name, identity, or the names of its employees.

How to Verify Genuine TAQA-WS Communications

Please note the following:

1. **Official Website**

The official TAQA-WS website is:

www.taqa-ws.com

2. **Supplier Registration**

Suppliers should use the official TAQA-WS Supplier Registration page:

[TAQA Water Solutions – Supplier Registration](#)

3. **Business Partner Due Diligence**

As part of TAQA Water Solutions' due diligence process, suppliers may receive a request to complete a due diligence questionnaire and upload relevant company information and supporting documents. All such requests will be sent from the email address below:

TAQA Group Due Diligence: KYCregistration@taqa.com

4. **Open Tender Notices**

Official open tender notices are published through the TAQA-WS E-Tendering / Monaqsa Portal:

[TAQA Water Solutions – E-Tendering / Monaqsa Portal](#)

5. **Official Email Domain**

Official TAQA-WS email correspondence is sent from email addresses ending in @taqa-ws.com.

6. **Banking Information**

TAQA-WS does not request any banking information while the procurement process is ongoing. Suppliers will only be asked to provide payment information after a contract or purchase order has been awarded and formalized.

7. **No Procurement Fees**

TAQA-WS does not charge suppliers any fee at any stage of its procurement process, including supplier registration, prequalification, Requests for Information, Expressions of Interest, Requests for Quotation, Requests for Proposal, tender participation, or bid submission.

What Suppliers Should Do

Suppliers receiving a Request for Quotation, Invitation to Bid, Request for Proposal, contract, purchase order, award notification, or other procurement-related communication claiming to originate from TAQA-WS should:

1. Verify the authenticity of the communication through the official TAQA-WS website, procurement portals, and official @taqa-ws.com email addresses.
2. Exercise particular caution when receiving an unexpected invitation, contract, purchase order, or award notification relating to a procurement opportunity in which they have not previously participated.
3. Refuse any request for payment or personal, banking, or financial information during the procurement process.
4. Do not ship goods, make payments, or provide confidential information in response to suspicious communications.
5. Verify any unexpected contract or purchase order before taking action, particularly where it is not connected to a procurement process in which the supplier has participated.
6. Exercise caution when dealing with communications using unofficial email domains, altered website addresses, personal email accounts, unusual payment instructions, or urgent requests for payment.
7. Report suspected fraudulent communications to the appropriate local law enforcement authorities and retain all relevant evidence, including emails, telephone numbers, documents, website addresses, and payment instructions.
8. Notify TAQA-WS Supplier Relationship Management at SRM@taqa-ws.com if you receive suspicious procurement-related communications claiming to be associated with TAQA-WS.

Fraudulent Contracts and Purchase Orders

Suppliers should also exercise caution in relation to fraudulent contracts and purchase orders. In particular, suppliers should:

1. Treat with extreme caution any contract or purchase order received unexpectedly or not connected to a procurement process in which they have participated.
2. Refrain from shipping goods, sharing personal or financial information, or making payments in response to suspicious contracts or purchase orders.
3. Immediately report suspected fraudulent contracts or purchase orders to the appropriate local law enforcement authorities and notify TAQA-WS.

Important Disclaimer

TAQA-WS accepts no responsibility or liability for representations, commitments, requests, transactions, losses, or other consequences arising from fraudulent communications, websites, email domains, contracts, purchase orders, or other documents falsely claiming to be issued by or associated with TAQA-WS or its employees.

If you receive a suspicious proposal, procurement notice, contract, purchase order, or payment request, you are advised not to respond, make any payment, provide confidential information, or ship any goods until the communication has been independently verified.

TAQA-WS takes reports of suspected fraud and suspicious activities seriously and encourages suppliers to remain cautious and report such incidents promptly.